

Christie Hackney

From: brucec@grar.com
Sent: Tuesday, March 26, 2019 4:41 PM
To: Christie Hackney
Subject: Goldenrod water/sewer bill

Christy, the water/sewer bill on Goldenrod spiked because somehow the sump pump pulled water from an adjoining water supply line. Normally the water/sewer bill is \$100-120 per quarter. I would like to see the bill cut down from \$1350 to under half. \$500-600. Bruce Capel
257-0117

3703 S. Division Ave.
 Grand Rapids, MI 49548
 (616) 243-3131

#20021

**Godwin Plumbing
 Service Call Workorder**

3/6/2019 4:02:56PM

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Call ID: GRP0323574

Branch ID: GRP
 Contract ID:
 Customer ID: CAPELBR
 Customer: CAPEL~BRUCE
 Site ID: 6762
 Site Name: VACANT HOME
 Address: 6762 GOLDENROD DR
 City: HUDSONVILLE
 State: MI Zip: 49426
 Phone #: (616) 257-0117
 Phone2 #: (616) 540-9215

Call Status: NEW
 Call Type: PLUMBING
 Priority: Premium
 Primary Tech: VANDERWAL
 Promised Date: Thu, 03/07/19
 Promised Time From: 08:30 AM
 Promised Time To: 08:45 AM

Terms:
 Payment Methc

118347

GODWIN PLUMBING AND HARD
 3703 DIVISION AVE S
 GRAND RAPIDS, MI 49548
 (616) 243-3131

Taken By:

Caller Name: _____ Sec Code: _____
 Mfg _____ Model _____ Serial# _____

SALE

Fault Code	Tech	Time	Notes
SP	VANDERWAL	0815	

MID: 7238 Store: 0001 Term: 0005
 REF#: 00000003
 Batch #: 034 RRN: 906714002977
 03/08/19 09:46:57
 AVS: ZIP WATCH CVC: M
 Trans ID: 589067532170968
 PO#: 0
 APPR CODE: 097168
 VISA Manual CNP
 *****4249 **/**

SERVICE CALL NOTES

REPLACE THE FAILED SUMP PUMP.

THE TENANT WILL NOT BE HERE BUT THE FRONT DOOR WILL BE OPEN.
 TENANT - JEFF 318-2695
 BRUCE CAPEL - 540-9215

CREDIT CARD ON FILE IN SCOTT'S OFFICE

AMOUNT	\$352.64
TAX	\$0.01
TOTAL	\$352.65

Replaced Sump Pump

APPROVED

30% RESTOCKING FEE
 MAY APPLY

KK

CUSTOMER COPY

QTY	Material	Price	Material		Service Date
1	M53 Zoellner		6% Tax	169.95 10.20	3-7-19
			Total Mat w/Tax	180.15	Time In
			Trip Charge	60.00	8:45
			Labor 1.25	112.50	Time Out 5:55
			Helper		Time In
			Permit		
			Coupon		Time Out
			Grand Total	\$352.65	

Warranty: Labor charged for service rendered above is guaranteed for 30 days. All parts are warranted as per the manufacturer's specifications. We guarantee only the parts we furnish and install. If repairs later become necessary due to other problems or defective parts, that work will be billed separately. All warranties will start as of the date the service call is paid in full.

I hereby acknowledge the satisfactory completion of the described work and agree to the above terms and warranty

Customer Signature

Service Mans Signature

KCF