

MARCH 21-23, 2007

MICHIGAN RURAL WATER ANNUAL MEETING

- 30 sessions were available
- 9 different meeting times
- 7 sessions were attended pertaining to my job and self improvement
 - 2 sessions dealt with the GIS and GPS as it pertains to mapping and records of the township water and sewer department
 - 1 session dealt with building a positive self image as it relates to our water and sewer customers
 - 1 session was very informative as pertaining to sanitary sewer manhole rehabilitation and installation
 - 2 sessions dealt with personnel improvement in dealing with fellow employees and customers
 - 1 session dealt with the selling of Traverse City to all who attended
- Approximately five to six hours were spent with 75 – 80 vendors reviewing the latest products, services, improvements, etc. in the water and waste water industry

Respectfully Submitted,
Denny Bishop
Georgetown Charter Township
Director Water & Sewer Department
March 27, 2007